

## **Accessibility Statement**

The Lynton & Barnstaple Railway is a historic narrow gauge railway. We welcome customers of all abilities.

Well-behaved dogs are welcome at the stations as long as they remain under control. Dogs may travel on trains for free, however please consider making a donation if they enjoy the ride!

We regret that due to space constraints, push chairs cannot be accommodated on trains, however they can be left at the station at owners' own risk.

All of our normal service trains have space available for customers with mobility impairments, currently including at least one wheelchair space. A wheelchair ramp is carried on all normal trains and is available to help access the trains - please ask a member of staff.

Although we can accommodate wheelchairs we do not have turning spaces in the train due to the narrowness of our carriages. Wheelchairs that are of a width 30" or less may be accommodated in the trains. Travellers with larger chairs may wish to contact the railway in advance to discuss arrangements.

If you have any questions as to how we can help you further, please do not hesitate to contact us and we will do our best to help you to plan your visit. Telephone us on 01598 763683

Facilities at our stations are as follows:

### **Woody Bay Station**

This is our main terminus station and recommend that you start your journey from here. There is a rough gravel car park from which there is level access to the platform. There are designated 'Blue Badge Holder' parking bays immediately outside the platform (available for use on all normal operating days except some Special Events)

Toilets are situated on the approach to the station and these are accessed by a gentle ramp. Baby changing facilities are also available within the toilet block.

The shop and booking office are accessed from the rear garden and from the main platform. There is a 4" step from the main platform into the building. Please ask staff for assistance if you require help getting into the building.

### **Killington Lane**

The station is only accessible by a level footpath back to the lane. The platform surface and connecting path is a rough gravel surface. The only station facility is a small waiting shelter on the platform.

### **Mobile Phone Coverage**

Although coverage is patchy in most of the locality, most networks can get some coverage at Killington Lane.

### **No Smoking Policy**

In line with most other heritage railways all of the site is a no smoking area.

If you have any questions or concerns about the information given above, you can contact us by e-mailing us at [enquiries@lynton-rail.co.uk](mailto:enquiries@lynton-rail.co.uk)